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Friday 17th November 2017

Dear Parent/Carer,

Reception Parent/Carer Questionnaire Feedback

On behalf of the Emmaus Federation, I would like to thank all families who have responded to the parents' questionnaire that was handed out during our most recent parents' evening in Richmond Class.

A total of 19 forms were returned, equating to 5.3 % per questionnaire.

Parent Questionnaire Autumn 2017						
		Strongly agree	Agree	Disagree	Strongly disagree	Don't know
1	My child is happy at Sutterton	15/79%	4/21%			
2	My child feels safe at Sutterton	15/79%	4/21%			
3	My child makes good progress at Sutterton	13/69%	4/21%			2/11%
4	My child is well looked after at Sutterton	16/84%	3/16%			
5	My child is well taught at Sutterton	16/84%	3/16%			
6	My child receives appropriate homework	15/79%	4/21%			
7	Sutterton makes sure its pupils are well behaved	16/84%	3/16%			
8	Sutterton deals effectively with bullying	6/32%	4/21%			9/47%
9	Sutterton is well led and managed	14/74%	5/26%			
10	Sutterton responds well to any concerns I raise	11/58%	5/26%	1/5%		2/11%
11	I receive valuable information about progress	16/84%	3/16%			
12	I find communication links useful	18/95%	1/5%			
13	Would you recommend Sutterton	Yes		No		Don't know
		19/100%				

I have included the feedback from parents regarding the strengths and areas for improvement within the school. I have refrained from including any personal information relating to a child, as

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this should be dealt with through a conversation with the teacher or through the senior leadership team.

It is heart-warming that so many of you feel that your child is happy in school and that you child feels safe. It is also encouraging that so many of you would recommend the school and that you feel that your child is well taught and is making good progress. I think the high percentage of parents who have answered 'don't know' to question 8 is because their child has not experienced any form of bullying so are unable to comment.

Strengths of the school	
<ul style="list-style-type: none"> • Small setting • Good at communicating with parents • Warm and friendly, both supportive and encouraging to children and parents • Approachable staff • Great school – gives 100 • Making the children feel safe • Integration of different aged pupils from Year 6 to Reception • Good community spirit • Great sporting achievements • Schools seems to be always improving • Very family friendly atmosphere • Child settled and very happy 	

Suggested areas for improvement	Actions
Communication regarding any incidents	We do send home incident forms home on the day and telephone if it is something more serious. I apologise on behalf of the school if we have made a mistake on an occasion. I will remind staff of the importance of this at staff meetings.
Informed about events earlier, such as school photographs	We try to get communication out as soon as it's feasibly possible. Class Dojo and Twitter is a really useful tool to find out what is happening. The termly newsletter, class newsletters and information letters are now emailed so that the information gets straight to you.

I appreciate that the comments made regarding the strengths and areas to improve in school are only a small snapshot and may not reflect your own views or experience of school life at Sutterton. You may have a different set of concerns and the best course of action is to contact you child's class teacher directly or come and speak to Mrs Gray, or myself, if you feel that this would be more helpful.

I can assure all parents that we are continually working hard to ensure the school is good or better in every area.

Yours sincerely,

Mrs Claire Collett
Executive Headteacher

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